**REQUIREMENT WORKFLOW**

**<CREATE CUSTOMER SERVICE (ISSUE)>**

1. **WORKFLOW DESCRIPTION AND RELATED REQUIREMENTS**

The purpose of CREATING CUSTOMER SERVICE is to allow for a user to have an issue always listed within the app/database/website and accessible.

This workflow satisfies the following Requirements:

* REQ # 4.0

1. **WORKFLOW PROCESS**

Normal Flow:

1. A user on the user **main menu page** clicks the hyperlink that says **customer service**.
2. The user is then brought to the **customer service page** with a textbox and submit button.
3. A response can be left in the textbox and the submit button can be clicked to post the issue.
4. This issue will now be posted on the **customer service page.**